HORSE RIDING REGULATIONS

Conducted by Altera Sp. z o.o. having its registered office situated in Warka, ul. Łąkowa 1, 05-660 Warka, Poland, entered into the Register of Entrepreneurs kept by the District Court for the Capital City of Warsaw, 12th Commercial Division of the National Court Register under the KRS number: PL 0000093759, with the NIP (Tax Identification Number): PL 1230920733, REGON (National Business Registry Number): PL 016429280, having share capital of 790 000 PLN, at the horse riding centre SIELANKA FARM, address as given above.

1. Prior to taking advantage of the horse riding services, the User undertakes to make themselves acquainted with these Regulations as well as to comply with them absolutely. It is assumed that a person who uses horse riding services knows and accepts these Regulations.

2. Classes are conducted in two indoor riding arenas and in outdoor riding arenas. For advanced horsemen, there is also field horse riding available, outside the Centre premises, depending on the weather, season and the degree of advancement which they Users in question have achieved thus far. Where the classes take place is always chosen by the instructor.

3. Horse riding classes are conducted by instructors having basic training of the Polish Equestrian Federation (Polski Związek Jeździecki, PZJ) or physical recreation instructors who specialise in horse riding.

4. Should a User wish to cancel their classes, they undertake to do it at the latest 24 hours before these activities are scheduled to commence. As cancelling classes, one understands informing the Hotel Reception about this fact by telephone or e-mail. If the User cancels their classes under 12 hours before the class in question is supposed to take place, they are obliged to cover 100 % of the ordered service value. The User gives also the Service Provider their consent to cancel the classes with at least 1 hour notice.

5. Prices and scope of the services covered by the price are given in the price list available at the Hotel Reception as well as on the Hotel website. Any deviations (discounts) from the prices given therein must be expressly agreed.

6. Classes are destined for children over the age of 7 years, teenagers and adults, lunge pony riding is available to children older than 3 years. The Service Provider recommends obtaining a medical certificate confirming the lack of contraindications for horse riding. In case of sports trainings as well as classes offered by the Horse Riding School, such a certificate is obligatory.

7. The classes conducted by the Sielanka Farm instructors may be attended by the following number of participants at a time:

• Lunge riding (30 min) – one participant per one instructor

• Recreational riding in the riding arena (45 min) – up to 5 people riding alone and having similar skills, at least in the walk and trot, and preferably in three gaits (walk, trot, gallop) under the supervision of one instructor

• Individual riding in the riding arena (45 min) – one participant supervised by one instructor, any skill level, minimum age: 7 years

• Field riding (60 min) – only for advanced horsemen who have mastered three gaits (walk, trot, gallop), verified by the instructor. Should the instructor find your skills insufficient or the weather conditions unfavourable, the classes may take place in the indoor riding arena

• Seasonal ticket riding is always understood as group riding (45 min) – up to 5 people with more or less the same skills, who have learnt walk, trot and preferably also gallop so far and can ride on their own, supervised by one instructor

• Lunge pony ride (15 min) – for children above the age of 3 years – one participant supervised by one instructor, classes taking place in the indoor riding arena or in the open air, depending on the weather

8. Horses are prepared for riding by the instructors or volunteers. After a proper training, adult participants may prepare the horses on their own, minors must be accompanied by an authorised person.

9. During classes (horse riding, staying in the stable box, walking the horse out of the stable), all the participants are obliged to wear appropriate protective clothing in accordance with safety requirements, i.e.:

• boots (preferably jodhpur boots, riding boots, etc.) with flat soles and small heels to prevent legs from falling into the stirrup

• elastic trousers (preferably breeches) not restricting leg movements

• equestrian helmets

• if possible, gloves to protect hands from injury

• in case of minors (i.e. horsemen under 18 years of age), protective vests are recommended

At the Centre, you can rent vests and helmets.

10. A person not wearing appropriate protective clothing may not be allowed to ride.

11. You may only enter the box in which there is a horse if the instructor or caretaker of the horse explicitly consents thereto and accompanies you. Preparing the horse is allowed exclusively for advanced, properly trained adult horsemen. Taking horses to the training area without their caretakers is not permitted.

12. The Centre provides all the participants and their guardians with stands, cloakroom and saddle room. If minors stay in these rooms during or outside the agreed horse riding times, it is not tantamount to entrusting the staff with the care of the minors.

13. Every horse riding participant is obliged to comply with the instructions and hints given by the instructors and horse caretakers, which refers also to walking horses out of and back to the stable in a specific formation. The participant is obliged to behave in such a way which does not pose a threat to their own safety as well as to the safety of others, including horses. In particular, guardians of minors are forbidden to interfere with the training methods during the classes, and instructors are not allowed to hold conversations with people other than the Participants, excluding the initial phase, that is, warming the horse up and walk gait riding.

14. The Participant is obliged to cover the cost of any damage resulting from their culpable behaviour or their failure to carry out the mandatory care procedures after horse riding, and in case of adults, also from inadequate adjusting the equipment (e.g. improper girth tightening) which causes especially but not exclusively body injuries in other class participants and in horses, losing the equestrian equipment or rented equestrian clothing.

Using the Participant’s own equipment must be accepted by the instructor who gives their consent thereto after having positively consulted their superior.

15. The class dates have been specified in the schedule available at the Hotel Reception. Bookings can be made only and exclusively at the Hotel Reception by telephone, e-mail or in person. Horse riding only takes place according to the schedule. The horse riding time counts from entering the indoor or outdoor riding arena until dismounting the horse.

16. The Centre reserves the right to cancel horse riding due to competitions, exams, trainings or any unpredicted circumstances. Cancelling or interrupting classes may also be caused by unfavourable weather conditions. If the participant had used 2/3 or more of their riding time before the class was cancelled, the class is understood as complete and shall not be repeated at another time. In such case, the lesson may continue as practical class within the stable. In the event of any doubts as to the weather, the Participant is to contact the Reception which shall provide them with any information on the classes in question.

17. The Participant is obliged to arrive at the Centre at least 10 minutes before the scheduled horse riding time and be ready to walk the horse out of the box at the latest 5 minutes before the agreed horse riding time. If the horse or instructor is still busy with their previous activities, the Participant should wait for their turn patiently in a designated place. Should the Participant be late, the instructor may – at their discretion and according to the options available – postpone beginning the lesson, shorten its duration or refuse to allow the Participant to ride. For such a ride, the Participant must pay 100 % of its value. If the instructor is late, the Participant may have their lesson extended to full time. If you come to the Stable on time, you can prepare yourself for the ride without stress and hurry, and these often lead to dangerous situations, so should better be avoided.

18. Should your condition indicate prior consumption of alcohol or intoxicants, you may not be admitted to the class and allowed to ride.

19. Qualifying a Participant for horse riding always depends on the instructor’s decision. If on a given day, the Participant is physically indisposed, they should notify their instructor about this fact so that the intensity and difficulty of the programme can be adapted to their current physical disposition. The instructor has the right, at their discretion, to assess the condition of the Participant in question and should they find it dangerous for the Participant themselves or for other people – they will not allow them to ride.

20. Should the health or life of a Participant be in danger or should the instructor have any doubts as to the health of the Participant, they will inform their superior about this fact and call an ambulance immediately. If the person in question is a minor, they shall also notify their legal guardian or representative. Each time the ambulance is called and when the superior demands it, the instructor giving class is obligated to draw up a report on the accident or dangerous situation.

21. Rewarding the horse with snacks and feeding it is only allowed if approved by the instructor in advance.

22. The Centre is not liable for the personal belongings left behind on the premises of the Stable as well as for any valuables (cash, payment cards, mobile phones) which the Guests brought to the Stable.

23. The Centre is not liable for any accidents, injuries or health damage resulting from non-compliance with the Regulations or the instructions given by the instructor or the horse caretaker.

The Centre informs and the Client accepts the fact that horses as such as are skittish animals whose unpredictable behaviour may cause injuries, body damage or health disorders.

24. These Regulations constitute the basis for providing services which consist in teaching and improving horseback riding skills.

25. Any reservations, complaints and remarks should be reported to the Hotel Reception.